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**United Kingdom-Surrey: Repair and maintenance services of central heating
2020/S 014-028865**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: South East Consortium

Postal address: Grosvenor House, 125 High Street, Croydon

Town: Surrey

NUTS code: UKJ4 Kent

Postal code: CR0 9XP

Country: United Kingdom

Contact person: Tracy Shepherd

E-mail: tracy.shepherd@southeastconsortium.org.uk

Telephone: +44 2080362940

Internet address(es):

Main address: <http://www.southeastconsortium.org.uk>

Address of the buyer profile: https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA18401

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Heating and Compliancy Management Framework

Reference number: SEC 7151

II.1.2) Main CPV code

50720000 Repair and maintenance services of central heating

II.1.3) Type of contract

Services

II.1.4) Short description:

South East Consortium were looking for contractors to appoint to the heating and compliancy management framework. The framework is split into 5 separate lots. Lots 1-4 are for the framework, Lot 5 is a separate lot for a housing association

Lot 1: Heating and Water Hygiene (combined lot);

Lot 2: Domestic Heating — Servicing, Maintenance and Installations;

Lot 3: Commercial Heating — Servicing, Maintenance and Installations;

Lot 4a: Water Hygiene Risk Assessments;

Lot 4b: Water Hygiene Remedial Works;

Lot 5: Gravesend Churches Servicing and Maintenance Contract.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 50 000 000.00 GBP

II.2) **Description**

II.2.1) **Title:**

Heating and Water Hygiene

Lot No: 1

II.2.2) **Additional CPV code(s)**

50720000 Repair and maintenance services of central heating

45232430 Water-treatment work

50721000 Commissioning of heating installations

50531100 Repair and maintenance services of boilers

50531200 Gas appliance maintenance services

45232141 Heating works

42160000 Boiler installations

24962000 Water-treatment chemicals

44611500 Water tanks

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Lot 1 is a combined lot including domestic heating, commercial heating and water hygiene. This lot has been included for customers who want 1 contractor to carry out all elements of the framework or a combination of services.

II.2.5) **Award criteria**

Quality criterion - Name: Quality questions / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

All rates are to be inclusive of SEC Levy (1,5 %), overheads profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.

II.2) **Description**

-
- II.2.1) **Title:**
Domestic Gas Servicing, Maintenance and Installations
Lot No: 2
- II.2.2) **Additional CPV code(s)**
45331100 Central-heating installation work
50720000 Repair and maintenance services of central heating
50721000 Commissioning of heating installations
50531100 Repair and maintenance services of boilers
50531200 Gas appliance maintenance services
- II.2.3) **Place of performance**
NUTS code: UK UNITED KINGDOM
- II.2.4) **Description of the procurement:**
Lot 2 (Domestic) — shall be for the servicing, maintenance, repair and installations of domestic heating systems. The works cover all fuel types and also includes a 24-hour call-out service.
Work on void properties and mutual exchanges are also included. Installation works includes design of the systems to be installed and removal of the old systems. The services will cover but not be limited to all aspects of servicing, repair and gas safety inspections to gas appliances and systems, LPG, electric, solid fuel and oil-fired appliances and systems, smoke alarms, CO detectors, thermostatic mixing valves and various forms of renewable technologies.
- II.2.5) **Award criteria**
Quality criterion - Name: Quality questions / Weighting: 60
Price - Weighting: 40
- II.2.11) **Information about options**
Options: no
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
All rates are to be inclusive of SEC Levy (1,5 %), overheads, profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.
- II.2) **Description**
- II.2.1) **Title:**
Commercial Heating Servicing, Maintenance and Installations
Lot No: 3
- II.2.2) **Additional CPV code(s)**
50721000 Commissioning of heating installations
50531100 Repair and maintenance services of boilers
50531200 Gas appliance maintenance services
45232141 Heating works
42160000 Boiler installations
- II.2.3) **Place of performance**
NUTS code: UK UNITED KINGDOM
- II.2.4) **Description of the procurement:**

Lot 3 (Commercial) — shall be for the servicing, maintenance, repair and installations of commercial heating systems. The works cover all fuel types and also includes a 24-hour call-out service.

Work on void properties and mutual exchanges are also included. Installation works includes design of the systems to be installed and removal of the old systems. The services will cover but not be limited to all aspects of servicing, repair and gas safety inspections to gas appliances and systems, LPG, electric, solid fuel and oil-fired appliances and systems, smoke alarms, CO detectors, thermostatic mixing valves and various forms of renewable technologies.

II.2.5) **Award criteria**

Quality criterion - Name: Quality questions / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Rates are to be inclusive of SEC Levy (1,5 %), overheads, profits and prelims but exclusive of VAT. Please refer to the supporting document for further details.

II.2) **Description**

II.2.1) **Title:**

Water Hygiene Risk Assessments and Remedial Works

Lot No: 4

II.2.2) **Additional CPV code(s)**

44611500 Water tanks

24962000 Water-treatment chemicals

45232430 Water-treatment work

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Lots 4a and 4b (Water hygiene risk assessments and remedial works) — the contractor is to undertake risk assessing and development of a maintenance plan for and undertaking monitoring, temperature checking, sampling, chlorination and cleaning of water systems including certain remedial works located within the employer's properties to meet its repairing obligations as a landlord.

The service will cover but not be limited to all aspects of periodic servicing and inspection, risk assessment, routine maintenance, responsive maintenance including emergency works (both during and out of hours) and major works.

'NB' — some clients may require 1 contractor to carry out the risk assessments and a different contractor to carry out the remedial works. This will specified in more detail at the point of call-off.

II.2.5) **Award criteria**

Quality criterion - Name: Quality Questions / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

- II.2.14) **Additional information**
Rates to be inclusive of SEC Levy (1,5 %), overheads, profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.
- II.2) **Description**
- II.2.1) **Title:**
Gravesend Churches Housing Association Heating Servicing and Maintenance
Lot No: 5
- II.2.2) **Additional CPV code(s)**
50720000 Repair and maintenance services of central heating
50531100 Repair and maintenance services of boilers
50531200 Gas appliance maintenance services
45232141 Heating works
- II.2.3) **Place of performance**
NUTS code: UKJ4 Kent
Main site or place of performance:
Properties owned and managed by Gravesend Churches HA in and around Gravesham, Dartford and Maidstone.
- II.2.4) **Description of the procurement:**
Lot 5 GCHA servicing and maintenance — shall be for the servicing, maintenance, repair and installations of domestic and commercial heating systems for the GCHA stock (approx. 513 units). The works cover appliances heated by gas only and also includes a 24-hour call-out service. There is a small provision for boiler replacements within the tender but most of the installation work will be completed by a separate contractor already in place with GCHA. The value of this contract is approx. 53 000 GBP excl VAT per annum.
- II.2.5) **Award criteria**
Quality criterion - Name: Quality questions / Weighting: 30
Quality criterion - Name: Interview / Weighting: 10
Price - Weighting: 60
- II.2.11) **Information about options**
Options: no
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
Rates are to be inclusive of SEC levy (1,5 %), overheads, profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.
The form of contract is likely to be a JCT measured term contract. This will be uploaded separately to MyTenders once confirmed with GCHA.

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 115-282443](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Lot No: 1

Title:

Heating and Water Hygiene

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

18/12/2019

V.2.2) **Information about tenders**

Number of tenders received: 8

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Swale Heating Ltd

Postal address: Heard Way, Eurolink Industrial Estate

Town: Sittingbourne

NUTS code: UKJ4 Kent

Postal code: ME10 3SA

Country: United Kingdom

Telephone: +44 1795477098

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: K&T Heating Services Ltd

Postal address: Thames House, Stone Foundries Estate, 669 Woolwich Road

Town: London

NUTS code: UK UNITED KINGDOM

Postal code: SE7 8LH

Country: United Kingdom

Telephone: +44 2083053599

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: BSW Heating Ltd
Postal address: 3 Old Barn Lane
Town: Kenley
NUTS code: UK UNITED KINGDOM
Postal code: CR8 5AT
Country: United Kingdom
Telephone: +44 2087635373
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Axis Europe plc
Postal address: Tramway House, 3 Tramway Avenue
Town: Stratford
NUTS code: UK UNITED KINGDOM
Postal code: E15 4PN
Country: United Kingdom
Telephone: +44 2035972195
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Smith and Byford
Postal address: St George House, Station Approach
Town: Cheam
NUTS code: UK UNITED KINGDOM
Postal code: SM2 7AT
Country: United Kingdom
Telephone: +44 2086431080
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Liberty Gas Group
Postal address: Garden Works, Charley Wood Road, Knowsley
Town: Liverpool
NUTS code: UK UNITED KINGDOM
Postal code: L33 7SG
Country: United Kingdom
Telephone: +44 330998007
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Gem Environmental Building Services
Postal address: Stoneleigh Terrace, Raydon Street
Town: London
NUTS code: UKI LONDON
Postal code: N19 5TY
Country: United Kingdom
Telephone: +44 2089850409
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: PrinceBuild Ltd T/a Princeenergy
Postal address: Empson Road
Town: Peterborough
NUTS code: UKJ SOUTH EAST (ENGLAND)
Postal code: PE1 5UP
Country: United Kingdom
Telephone: +44 7814581129
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 10 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 2

Title:

Domestic Gas Servicing, Maintenance and Installations

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

18/12/2019

V.2.2) **Information about tenders**

Number of tenders received: 26

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 26

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Swale Heating Ltd

Postal address: Heard Way, Eurolink Industrial Estate

Town: Sittingbourne

NUTS code: UKJ4 Kent

Postal code: ME10 3SA

Country: United Kingdom

Telephone: +44 1795477098

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: K&T Heating Services Ltd

Postal address: Thames House, Stone Foundries Estate, 669 Woolwich Road

Town: London

NUTS code: UK UNITED KINGDOM

Postal code: SE7 8LH

Country: United Kingdom

Telephone: +44 2083053599

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: BSW Heating Ltd
Postal address: 3 Old Barn Lane
Town: Kenley
NUTS code: UK UNITED KINGDOM
Postal code: CR8 5AT
Country: United Kingdom
Telephone: +44 2087635373
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Robert Heath Heating Ltd
Postal address: Heath House, 264 Burlington Road
Town: New Malden
NUTS code: UK UNITED KINGDOM
Postal code: KT3 4NN
Country: United Kingdom
Telephone: +44 2083366819
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Axis Europe plc
Postal address: Tramway House, 3 Tramway Avenue
Town: Stratford
NUTS code: UK UNITED KINGDOM
Postal code: E15 4PN
Country: United Kingdom
Telephone: +44 2035972195
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Dodd Group
Postal address: Stafford Park 13
Town: Telford
NUTS code: UK UNITED KINGDOM
Postal code: TF3 3AZ
Country: United Kingdom
Telephone: +44 1215656000
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Morgan Sindall Property Services
Postal address: Valiant House, 4-10 Heneage Lane
Town: London
NUTS code: UK UNITED KINGDOM
Postal code: EC3A 5DQ
Country: United Kingdom
Telephone: +44 2070907354
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**
Official name: Gas Call Services
Postal address: 2 Queenslie Court, Summerlee Street
Town: Glasgow
NUTS code: UK UNITED KINGDOM
Postal code: G33 4DB
Country: United Kingdom
Telephone: +44 7884368806
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**
Total value of the contract/lot: 20 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 3

Title:

Commercial Heating Servicing, Maintenance and Installations

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**
18/12/2019

V.2.2) **Information about tenders**

Number of tenders received: 21

Number of tenders received from SMEs: 21

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 21

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: BSW Heating Ltd

Postal address: 3 Old Barn Lane

Town: Kenley

NUTS code: UK UNITED KINGDOM

Postal code: CR8 5AT

Country: United Kingdom

Telephone: +44 2087635373

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Liberty Gas Group

Postal address: Garden Works, Charley Wood Road, Knowsley

Town: Liverpool

NUTS code: UK UNITED KINGDOM

Postal code: L33 7SG

Country: United Kingdom

Telephone: +44 3309958007

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Robert Heath Heating Ltd
Postal address: Heath House, 264 Burlington Road
Town: New Malden
NUTS code: UK UNITED KINGDOM
Postal code: KT3 4NN
Country: United Kingdom
Telephone: +44 2083366819
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Swale Heating Ltd
Postal address: Heard Way, Eurolink Industrial Estate
Town: Sittingbourne
NUTS code: UKJ4 Kent
Postal code: ME10 3SA
Country: United Kingdom
Telephone: +44 1795477098
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Axis Europe plc
Postal address: Tramway House, 3 Tramway Avenue
Town: Stratford
NUTS code: UK UNITED KINGDOM
Postal code: E15 4PN
Country: United Kingdom
Telephone: +44 2035972195
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Enerza Solutions Ltd
Postal address: 14a Ribocon Way
Town: Luton
NUTS code: UKH2 Bedfordshire and Hertfordshire
Postal code: LU4 9UR
Country: United Kingdom
Telephone: +44 1582797030
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Smith and Byford
Postal address: St George House, Station Approach
Town: Cheam
NUTS code: UK UNITED KINGDOM
Postal code: SM2 7AT
Country: United Kingdom
Telephone: +44 2086431080

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 10 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 4

Title:

Water Hygiene Risk Assessments and Remedial Works

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

18/12/2019

V.2.2) **Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: H2O Nationwide

Postal address: Repton Court Enterprise Park, Repton Close

Town: Basildon

NUTS code: UK UNITED KINGDOM

Postal code: SS13 1LN

Country: United Kingdom

Telephone: +44 2083053592

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Riverside Environmental Services Ltd

Postal address: Unit 12 Whiffens Farm, Clement Street

Town: Hextable

NUTS code: UK UNITED KINGDOM

Postal code: BR8 7PQ

Country: United Kingdom

Telephone: +44 1322875730

The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Liberty Gas Group
Postal address: Garden Works, Charley Wood Road, Knowsley
Town: Liverpool
NUTS code: UK UNITED KINGDOM
Postal code: L33 7SG
Country: United Kingdom
Telephone: +44 3309958007
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Gas Advisory Services Ltd trading as Phoenix Compliancy Management
Postal address: 4 Waterside Court, Galleon Boulevard, Crossways Business Park
Town: Dartford
NUTS code: UKJ SOUTH EAST (ENGLAND)
Postal code: DA2 6NX
Country: United Kingdom
Telephone: +44 1322224200
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Urban Environments Ltd
Postal address: Unit 7, St Julians
Town: Sevenoaks
NUTS code: UKJ SOUTH EAST (ENGLAND)
Postal code: TN15 0RX
Country: United Kingdom
Telephone: +44 1732743003
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Integrated Water Services Ltd
Postal address: Green Lane
Town: Walsall
NUTS code: UK UNITED KINGDOM
Postal code: WS2 7PD
Country: United Kingdom
Telephone: +44 3452668924
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Northumbrian Water Ltd
Postal address: Northumbria House, Abbey Road, Pity Me
Town: Durham
NUTS code: UK UNITED KINGDOM
Postal code: DH1 5FJ
Country: United Kingdom
Telephone: +44 1913015644
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: HBE
Postal address: Craigmere House, 19 Millvale Road
Town: Newry
NUTS code: UK UNITED KINGDOM
Postal code: BT35 7NH
Country: United Kingdom
Telephone: +44 3332075744
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: PrinceBuild Ltd T/a Princeenergy
Postal address: Empson Road
Town: Peterborough
NUTS code: UKJ SOUTH EAST (ENGLAND)
Postal code: PE1 5UP
Country: United Kingdom
Telephone: +44 7814581129
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 10 000 000.00 GBP

V.2.5) **Information about subcontracting**

Section V: Award of contract

Lot No: 5

Title:

Gravesend Churches Housing Association Heating Servicing and Maintenance

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

05/12/2019

V.2.2) **Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Robert Heath Heating Ltd
Postal address: Heath House, 264 Burlington Road
Town: New Malden
NUTS code: UK UNITED KINGDOM
Postal code: KT3 4NN
Country: United Kingdom
Telephone: +44 2083366819
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 11 646 647.00 GBP

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

SEC frameworks may be accessed by all publicly funded organisations – access is not limited to SEC Members alone.

South East Consortium frameworks can be used by any organisation that fall in to 1 or more of the categories listed below and can be identified through the links provided as users in accordance with Regulation 33(5) of the Public Contracts Regulations 2015.

The definition of potential users is not exhaustive and covers any organisation that becomes a member of SEC in the future. A list of Full members and guest members is subject to change and will be available on the SEC website and/or is available upon request to the South East Consortium via our email

info@southeastconsortium.org.uk

For further information please use the following link <https://www.southeastconsortium.org.uk/who-can-use-our-frameworks>

(MT Ref:218618)

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Public Procurement Review Service

Postal address: Cabinet Office

Town: London

Country: United Kingdom

E-mail: publicprocurementreview@cabinetoffice.gov.uk

Telephone: +44 3450103503

Internet address: <https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>

VI.5) **Date of dispatch of this notice:**

17/01/2020