

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:282443-2019:TEXT:EN:HTML>

**United Kingdom-Surrey: Repair and maintenance services of central heating  
2019/S 115-282443**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: South East Consortium  
Postal address: Grosvenor House, 125 High Street, Croydon  
Town: Surrey  
NUTS code: UKJ4 Kent  
Postal code: CR0 9XP  
Country: United Kingdom  
Contact person: Tracy Shepherd  
E-mail: [tracy.shepherd@southeastconsortium.org.uk](mailto:tracy.shepherd@southeastconsortium.org.uk)  
Telephone: +44 2080362940

**Internet address(es):**

Main address: <http://www.southeastconsortium.org.uk>  
Address of the buyer profile: [https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA18401](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA18401)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.mytenders.co.uk>  
Additional information can be obtained from the abovementioned address  
Tenders or requests to participate must be submitted electronically via: <https://www.mytenders.co.uk>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Heating and Compliancy Management Framework  
Reference number: SEC 7151

**II.1.2) Main CPV code**

50720000 Repair and maintenance services of central heating

**II.1.3) Type of contract**

Services

II.1.4) **Short description:**

South East Consortium are seeking contractors to appoint to the Heating and Compliancy Management Framework. The framework is split into 5 separate lots. Lots 1-4 are for the framework, Lot 5 is a separate lot for a Housing Association:

Lot 1: Heating and Water Hygiene (combined lot);

Lot 2: Domestic Heating - Servicing, Maintenance and Installations;

Lot 3: Commercial Heating - Servicing, Maintenance and Installations;

Lot 4a: Water Hygiene Risk Assessments;

Lot 4b: Water Hygiene Remedial Works;

Lot 5: Gravesend Churches Servicing and Maintenance Contract.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

II.2) **Description**

II.2.1) **Title:**

Heating and Water Hygiene

Lot No: 1

II.2.2) **Additional CPV code(s)**

50720000 Repair and maintenance services of central heating

45232430 Water-treatment work

50721000 Commissioning of heating installations

50531100 Repair and maintenance services of boilers

50531200 Gas appliance maintenance services

45232141 Heating works

42160000 Boiler installations

24962000 Water-treatment chemicals

44611500 Water tanks

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Lot 1 is a combined lot including Domestic Heating, Commercial Heating and Water Hygiene. This lot has been included for customers who want one (1) contractor to carry out all elements of the framework or a combination of services.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

All rates are to be inclusive of SEC Levy (1,5 %), overheads profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.

II.2) **Description**

II.2.1) **Title:**

Domestic Gas Servicing, Maintenance and Installations  
Lot No: 2

II.2.2) **Additional CPV code(s)**

45331100 Central-heating installation work  
50720000 Repair and maintenance services of central heating  
50721000 Commissioning of heating installations  
50531100 Repair and maintenance services of boilers  
50531200 Gas appliance maintenance services

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Lot 2 (Domestic): shall be for the servicing, maintenance, repair and installations of domestic heating systems. The works cover all fuel types and also includes a 24-hour call-out service.

Work on void properties and mutual exchanges are also included. Installation works includes design of the systems to be installed and removal of the old systems. The services will cover but not be limited to all aspects of servicing, repair and gas safety inspections to gas appliances and systems, LPG, electric, solid fuel and oil-fired appliances and systems, smoke alarms, CO detectors, thermostatic mixing valves and various forms of renewable technologies.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

All rates are to be inclusive of SEC Levy (1,5 %), overheads, profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.

II.2) **Description**

II.2.1) **Title:**

Commercial Heating Servicing, Maintenance and Installations

Lot No: 3

II.2.2) **Additional CPV code(s)**

50721000 Commissioning of heating installations  
50531100 Repair and maintenance services of boilers  
50531200 Gas appliance maintenance services  
45232141 Heating works  
42160000 Boiler installations

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Lot 3 (Commercial): shall be for the servicing, maintenance, repair and installations of Commercial heating systems. The works cover all fuel types and also includes a 24-hour call-out service.

Work on void properties and mutual exchanges are also included. Installation works includes design of the systems to be installed and removal of the old systems. The services will cover but not be limited to all aspects of servicing, repair and gas safety inspections to gas appliances and systems, LPG, electric, solid fuel and oil-fired appliances and systems, smoke alarms, CO detectors, thermostatic mixing valves and various forms of renewable technologies.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Rates are to be inclusive of SEC Levy (1,5 %), overheads, profits and prelims but exclusive of VAT. Please refer to the supporting document for further details.

II.2) **Description**

II.2.1) **Title:**

Water Hygiene Risk Assessments and Remedial Works

Lot No: 4

II.2.2) **Additional CPV code(s)**

44611500 Water tanks  
24962000 Water-treatment chemicals  
45232430 Water-treatment work

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

Lots 4a and 4b (Water Hygiene Risk Assessments and Remedial Works): the contractor is to undertake risk assessing and development of a maintenance plan for and undertaking monitoring, temperature checking, sampling, chlorination and cleaning of water systems including certain remedial works located within the employer's properties to meet its repairing obligations as a landlord.

The service will cover but not be limited to all aspects of periodic servicing and inspection, risk assessment, routine maintenance, responsive maintenance including emergency works (both during and out of hours) and major works.

NB: Some clients may require one (1) contractor to carry out the risk assessments and a different contractor to carry out the remedial works. This will be specified in more detail at the point of call-off.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Rates to be inclusive of SEC Levy (1,5 %), overheads, profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.

II.2) **Description**

II.2.1) **Title:**

Gravesend Churches Housing Association Heating Servicing and Maintenance

Lot No: 5

II.2.2) **Additional CPV code(s)**

50720000 Repair and maintenance services of central heating

50531100 Repair and maintenance services of boilers

50531200 Gas appliance maintenance services

45232141 Heating works

II.2.3) **Place of performance**

NUTS code: UKJ4 Kent

Main site or place of performance:

Properties owned and managed by Gravesend Churches HA in and around Gravesham, Dartford and Maidstone.

II.2.4) **Description of the procurement:**

Lot 5 GCHA servicing and maintenance: shall be for the servicing, maintenance, repair and installations of domestic and commercial heating systems for the GCHA stock (approx. 513 units). The works cover appliances heated by gas only and also includes a 24-hour call-out service. There is a small provision for boiler replacements within the tender but most of the installation work will be completed by a separate contractor already in place with GCHA. The value of this contract is approx. 53 000 GBP excl VAT per annum.

- II.2.5) **Award criteria**  
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**  
Duration in months: 36  
This contract is subject to renewal: no
- II.2.10) **Information about variants**  
Variants will be accepted: no
- II.2.11) **Information about options**  
Options: no
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**  
Rates are to be inclusive of SEC levy (1,5 %), overheads, profit and prelims but exclusive of VAT. Please refer to the supporting document for further details.  
The form of contract is likely to be a JCT Measured Term Contract. This will be uploaded separately to MyTenders once confirmed with GCHA.

**Section III: Legal, economic, financial and technical information**

- III.1) **Conditions for participation**
- III.1.2) **Economic and financial standing**  
Selection criteria as stated in the procurement documents
- III.1.3) **Technical and professional ability**  
Selection criteria as stated in the procurement documents

**Section IV: Procedure**

- IV.1) **Description**
- IV.1.1) **Type of procedure**  
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**  
The procurement involves the establishment of a framework agreement  
Framework agreement with several operators  
Envisaged maximum number of participants to the framework agreement: 33
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**  
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**  
Notice number in the OJ S: [2019/S 052-119523](#)
- IV.2.2) **Time limit for receipt of tenders or requests to participate**  
Date: 17/07/2019  
Local time: 12:00
- IV.2.3) **Estimated date of dispatch of invitations to tender or to participate to selected candidates**
- IV.2.4) **Languages in which tenders or requests to participate may be submitted:**  
English
- IV.2.7) **Conditions for opening of tenders**

Date: 17/07/2019

Local time: 12:00

**Section VI: Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: no

**VI.3) Additional information:**

SEC Frameworks may be accessed by all publicly funded organisations — access is not limited to SEC Members alone.

South East Consortium Frameworks can be used by any organisation that fall in to one or more of the categories listed below and can be identified through the links provided as users in accordance with Regulation 33(5) of the Public Contracts Regulations 2015.

The definition of potential users is not exhaustive and covers any organisation that becomes a member of SEC in the future. A list of Full Members and Guest Members is subject to change and will be available on the SEC website and/or is available upon request to the South East Consortium via our email

[info@southeastconsortium.org.uk](mailto:info@southeastconsortium.org.uk)

For further information please use the following link <https://www.southeastconsortium.org.uk/who-can-use-our-frameworks>

Note: To register your interest in this notice and obtain any additional information please visit the myTenders website at [https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=216325](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=216325)

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at [https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx)

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(MT Ref:216325)

**VI.4) Procedures for review**

**VI.4.1) Review body**

Official name: South East Consortium

Postal address: Grosvenor House, 125 High Street, Croydon

Town: Surrey

Postal code: CR0 9XP

Country: United Kingdom

E-mail: [tracy.shepherd@southeastconsortium.org.uk](mailto:tracy.shepherd@southeastconsortium.org.uk)

Telephone: +44 2080362940

Internet address: <http://www.southeastconsortium.org.uk>

**VI.5) Date of dispatch of this notice:**

14/06/2019